

**LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION  
MANDATORY LANGUAGE - TIER III**

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**CROSS ROADS SUD PWS 2010011** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During (52) 2<sup>nd</sup> 6M2020, we did not monitor or test for LCR and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	No of samples taken	When samples should have been taken	When samples were or will be taken
LCR Sample Tap 2 <sup>nd</sup> 6M2020	20 / 6 months	20 (reported late)	July 1, 2020- Dec 31, 2020	06/22-23/2021

**What is being done?** (Corrective actions): We collected a complete set of LCR Sample Tap samples and returned to compliance as of 10/04/2021.

*Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

We are working to correct the problem. For more information, please contact

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