LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION MANDITORY LANGUAGE - TIER III

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

CROSS ROADS SUD has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During July 1, 2020- December 31, 2020 we did not monitor or test for Water Quality parameters and therefore cannot be sure of the quality of your drinking water during that time. We did however monitor and test Water Quality parameters February 23, 2021 and all results were good.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample Water Quality parameters, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken
Water quality parameters Distribution system	Quarterly	3 samples	July 1,2020- December 31,2020	February 23,2021
Water quality parameters Entry point to distribution system	Quarterly	2 samples	July 1,2020 – December 31,2020	February 23,2021

WHAT IS BEING DONE?

We are working to correct the problem. For more information, please contact Jerry Slayton at (903)-984-8014 or at P.O. Box 1001 Kilgore, Tx. 75662.

We are now working with a contracted company, Curro Environmental to help us with our Water Quality parameter monitoring and testing.

This notice is being sent to you by Cross Roads SUD. Public Water System Number TX2010011

Date Distributed 4-27-2021